MEMO / NOTE DE SERVICE

To / Destinataire	Mayor and Members of Council	File/N° de fichier:
From / Expéditeur	Steve Kanellakos City Manager	
Subject / Objet	New General Manager Transit Services	Date: September 27, 2021

The purpose of this memo is to inform you that, after an extensive, international executive search, Renée Amilcar has been selected as the General Manager of the new Transit Services Department, effective October 18, 2021.

Ms. Amilcar is an Industrial Engineer with a degree from École Polytechnique de Montréal and an MBA from Université de Sherbrooke. After working for Pratt & Whitney Canada and Nortel Networks, Renée joined the Société de Transports Montréal (STM) in 2002 and quickly rose through the ranks to become the first female Director of Bus Maintenance. It was in this role that Renée first earned a reputation as an exemplary servant leader with a strong capacity to understand operational issues and manage and engage multiple teams.

Renée was promoted to be the Executive Director of Bus Services for the STM in 2014, where she was responsible for more than 5,300 employees delivering services, the maintenance of a fleet of 1,800 buses and paratransit operations. She also developed the future strategy for the STM's electric bus network to meet the challenges of sustainable mobility and fleet growth. A natural relationship builder, Renée states that negotiating a strike-free seven-year convention with the driver's union was one of her key accomplishments in this role.

In addition to her work at the STM, Renée was the first female bus committee chair of the International Association of Public Transit (UTIP) and member of the Ordre des ingénieurs du Quebec, and she received the 2018 Mercuriades Outstanding Woman in Leadership Award, presented by the Fédération des chambres de commerce du Québec. She is an active community leader and currently sits on three boards: Concours musical international (CMIM), conseil patronal SST and foundation pour les élèves de Montréal.

Renée is excited to help lead Ottawa's new Transit Services Department during this next critical period of challenge and change. She and her team will be focused on delivering high-quality, reliable OC Transpo bus, light rail and ParaTranspo services to Ottawa residents and visitors, as well as ensuring the ongoing light rail transit construction meets Council's expectations.

I look forward to seeing what innovations Renée will bring from her experience at the STM—the most heavily used urban mass transit system in Canada and one of the most heavily used rapid transit systems in North America. Given her extensive experience, Renée is well-positioned to continue developing the operations of our transit network and the transformation of our multi-modal system. This includes Council's plans to expand our Light Rail Transit system further east, west and south, growing our electric bus program, continuing to improve services for our customers and continuing to build a strong internal team and productive relationships with our unions.

Ms. Amilcar's informal transition has already begun, and I look forward to personally introducing her to you upon her arrival.

During the transition period, Michael Morgan will oversee and lead the Transit Services Department and support the team in the oversight and safe return to service of the O-Train Confederation Line 1. The LRT file will remain a top priority in my office both during the transition and afterwards. Michael Morgan continues to be your contact at the Light Rail office.

Should you have any questions, please do not hesitate to contact me directly.

Sincerely,

Steve Kanellakos
City Manager

cc: Extended Senior Leadership Team
Transportation Services Departmental Leadership Team
Transit Commissioners
Nathalie Gougeon, Auditor General
Bryce Conrad, Hydro Ottawa
Danielle McDonald, Ottawa Public Library
Dr. Vera Etches, Ottawa Public Health
Chief Peter Sloly, Ottawa Police Services